

Steven and Cheryl Quince  
359 Westford Road  
Tyngsboro, MA 01879

April 22, 2002

Ms. Nancy Rogers  
RE/MAX Professionals  
224 Littleton Road  
Westford, MA 01886

Subject: Recent Home Sale and Purchase

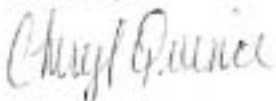
Dear Nancy:

Steven and I would like to thank you and Pam for the wonderful service provided to us in our recent home sale and new home purchase. Your dedication to us as customers made what can be a rather stressful situation, seem pleasant and carefree.

I would like to also pass along a compliment made to us by our attorney. He indicated that he had not worked with a more responsible and professional real estate team and highly suggested that we referral you to anyone we know looking to sale and/or purchase real estate.

Again, I cannot thank you enough for all your support. We will definitely keep you in mind if Steven and I are in the market again to either sale or purchase real estate and will gladly refer you to our friends, family, and co-workers.

Sincerely,

A handwritten signature in cursive script that reads "Cheryl Quince".

Cheryl Quince

18 July 01

Nancy Rogers  
REMAX Professionals  
Rt 110  
Westford, MA 01886

Dear Nancy,


Can't believe it's been six months since we moved to our townhouse. Just wanted to be sure you knew how much we appreciated your help in finding the right place. We never planned on condo living, but, when we described the type of layout we wanted, you found the perfect solution. We love it.

It had been more than 20 years since we bought or sold property, and we had forgotten just how emotional and stressful the process can be. You were very sensitive to that and treated us as though we were your only customers – and we knew it was one of your busiest periods. Whenever we phoned with yet another issue, you responded immediately. That made the difference for us.

In addition to finding us the perfect townhouse, you sold our house within 3 days and at the asking price. Can't ask for more than that.

In the past, I have referred several friends and business associates to you and they were all very pleased. Now that we have first hand experience, you can be certain we will continue to send folks to you.

Thanks again for your help and we wish you continued success!

  
Noreen & Bruce MacDonald  
3A Old Colony Drive  
Westford, MA 01886

*Dear Nancy & Pam,*

*Thank you so much for selling my parents home. I knew you would be the right one for them to work with, especially after selling our condo.*

*My Mom and Dad were so upset with their first Realtor; I never saw them so stressed. You calmed them down and got the job done.*

*Would you please send me some of your business cards. If I ever know anyone who needs to sell or buy a home I definitely want to refer them to you.*

*Take care,*

*Traci Jones*

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Of Counsel  
PAUL J. McCARTHY

March 26, 20003

Nancy Rogers  
Re/Max Prestige  
5 Fletcher Street  
Chelmsford, MA 01824

Re: Many Thanks!

Dear Nancy:

I just wanted to take the time to write a note of thanks for all your assistance with regard to the sale of our home in Chelmsford. As you know, prior to selecting a real estate agent, we interviewed several well-known and recommended realtors in the area. At that time, you impressed my husband and I with both your knowledge and professionalism. As a result, we chose you to market the sale of our home.

As a homeowner, I understand the stress, worry and numerous items that need to be completed when selling a home. You and Pam aided in every way. As an attorney, I was pleased with your knowledge of real estate in general. I believe this knowledge allowed you the flexibility to be a true facilitator. With the pure volume of real estate brokers these days, such knowledge and honesty, as yours, are a true rarity. Anyone would be well served to employ your services. Your knowledge of the market area, real estate in general and your professionalism were unsurpassed in your field. We are pleased with having chosen you as our realtor and I would be glad to recommend your services to anyone seeking a realtor for either the purchase or sale of their home. Once again, many thanks.

Very truly yours,

*Cheryl A. Parolisi*  
Cheryl A. Parolisi

dml/CAP