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**April 16, 2007**

**Sy Mahfuz  
Steve Boodakian  
MERA Consulting Group  
3 Duck Pond Lane  
Merrimack, NH 03054**

**Dear Sy and Steve,**

**On behalf of my family, I must thank you for the very professional way that you were able to handle a very difficult and complex situation. What made matters worse was that we are in Germany and our client is in the USA. With all the experience that you have in our business you were able to understand the position of both parties. Because of your personalities, only you could have gotten the job done and kept everyone as friends when you finished.**

**Your mediation saved our company so much cost over a legal solution and also got the right result much more quickly. I was very impressed by the way you were able to sort through the many details and clearly make a solution to both parties.**

**In our business I am sure that many wholesalers and retailers face similar problems where they lose control of consignments and need someone to mediate the problem. I certainly recommend that anyone in our business call you if they need someone who knows our business to solve a dispute at any level.**

**I am very grateful for all of your hard work. You are a team that cannot be beat!**

**Sincerely,  
ARHAM CARPETS**



**Ali Hosseindjani**